IT Service Centre (HRZ)



Terms of Use

By granting the HTW-login, you are permitted to use the central servers and the services offered by the IT Service Centre (including e-mail, file service, Internet and Wi-Fi access) to fulfil your teaching, study and research responsibilities. It is forbidden to pass on this right to third parties (in particular by passing on HTW-login and password). Each user is obligated to use the IT systems of HTW Dresden and other facilities that are accessible via the communication network exclusively within the scope of the granted permissions (possibly based on explicit requests) and under consideration of the respective valid terms of use.

The IT Service Centre explicitly points out the necessity of observing the legal regulations as well as possible criminal and civil consequences in their disregard. The IT Service Centre is obliged to prevent the improper use of computer systems while observing the privacy policy. In case of specific suspicions, the IT Service Centre is entitled to log all relevant information for evaluation purposes and to inspect the data in question by the system administrator.

If the suspicion is confirmed, the IT Service Centre is in consultation with the university management authorized, to block your HTW-login until the problem has been clarified. The university management is entitled to block the HTW-login permanently in case of serious violations of the terms of use. In case of serious violations of applicable laws, the HTW Dresden reserves the right to file a complaint with the competent authorities, too.

Should the HTW Dresden be sued by third parties for damages, omissions or in any other way due to an intentional or negligent misconduct in the use of the IT systems, the HTW Dresden reserves the right to hold the responsible legally responsible for this.

Please note that the processing of personal data and their transport via networks are subject to special conditions and must be agreed with the IT Service Centre.

Please note: The faculties and central facilities of the HTW Dresden will never ask you by email to update your personal data or to disclose your HTW-login. Do not make any such submissions or follow any sent links. Delete such emails immediately unsolicited.

If you have any suggestions, requests and complaints regarding the use of the central server or the in this regard offered services, please send as an e-mail to our ticket system: **service.rz@htw-dresden.de**